



Cancellation and No-Show Policy

Office hours are by appointment and we do value your time. This office is a private practice dental office and not a dental “clinic.” Appointment time is reserved for you alone. Where appropriate, we prefer to schedule longer appointments so we can complete, as much needed dental treatment as possible during one appointment. We feel this type of scheduling will cause minimal disruption to your daily schedule and will provide efficiency in completing your dental care. When you make an appointment, please be sure that you will be able to keep it. Morning appointments are best for more complicated procedures.

Emergencies and unforeseen patient treatment problems may arise, causing schedule changes. Emergencies are unexpected and seem to come at the most inconvenient times. If you have a dental emergency that needs immediate attention, we will always offer to see you at once. We expect that other patients who might be slightly inconvenienced by this will understand of the emergency situation. At some point, they may need the same courtesy too!

This office does call to confirm your appointments, as a courtesy to the patient. Please make a note of any dental appointments we have scheduled in a place where you will be easily reminded. If you cannot make an appointment as scheduled, please notify the office. For appointments broken or canceled without 24 hours' notice there will be a charge of \$100.00.

If our staff is successful in filling your appointment time with another patient, there will be no broken appointment charge.

**If you have any questions about our appointment cancellation and no-show policy,
Please feel free to ask us.**